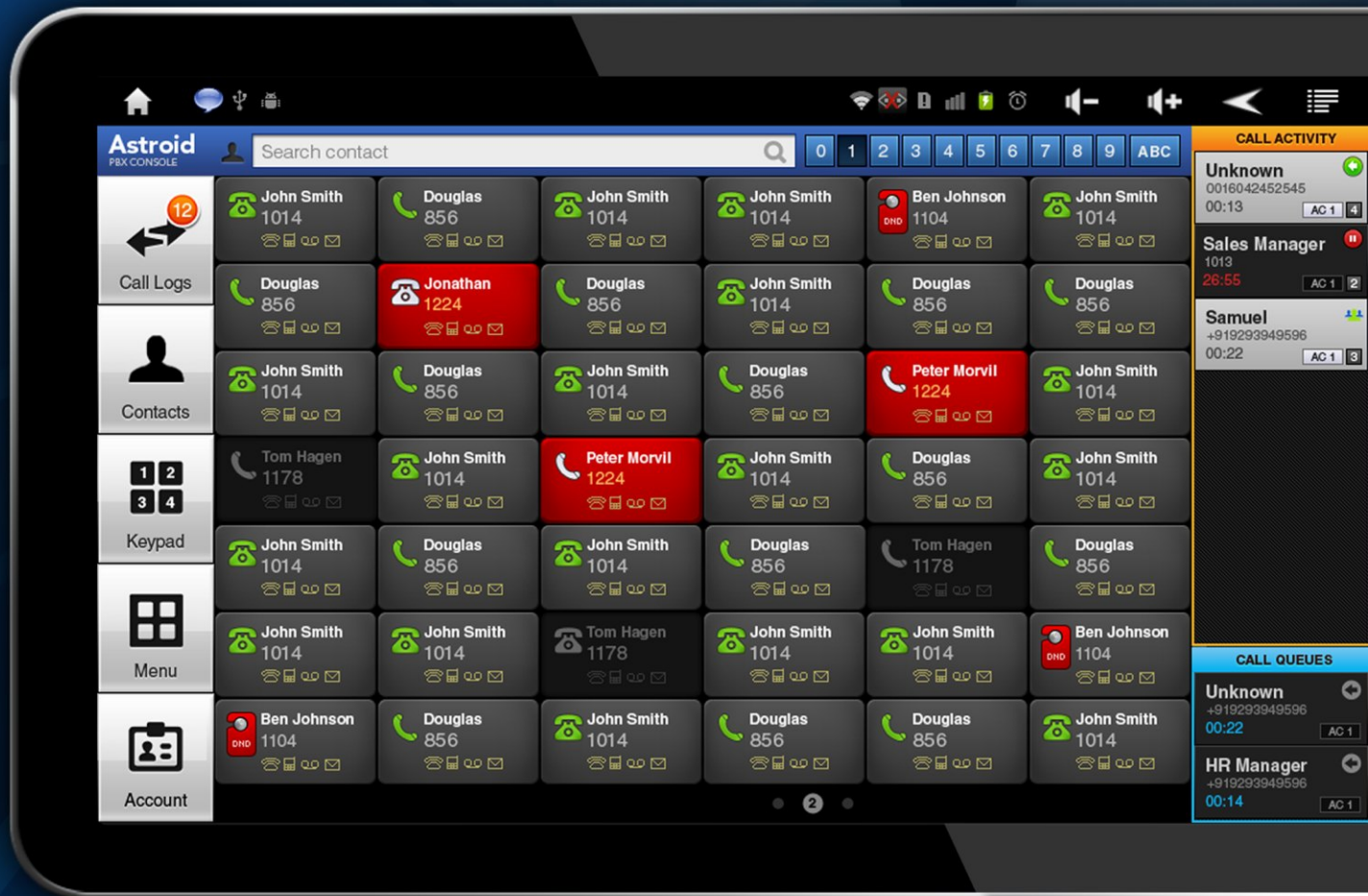


ASTROID

Operator IP Phone/Console



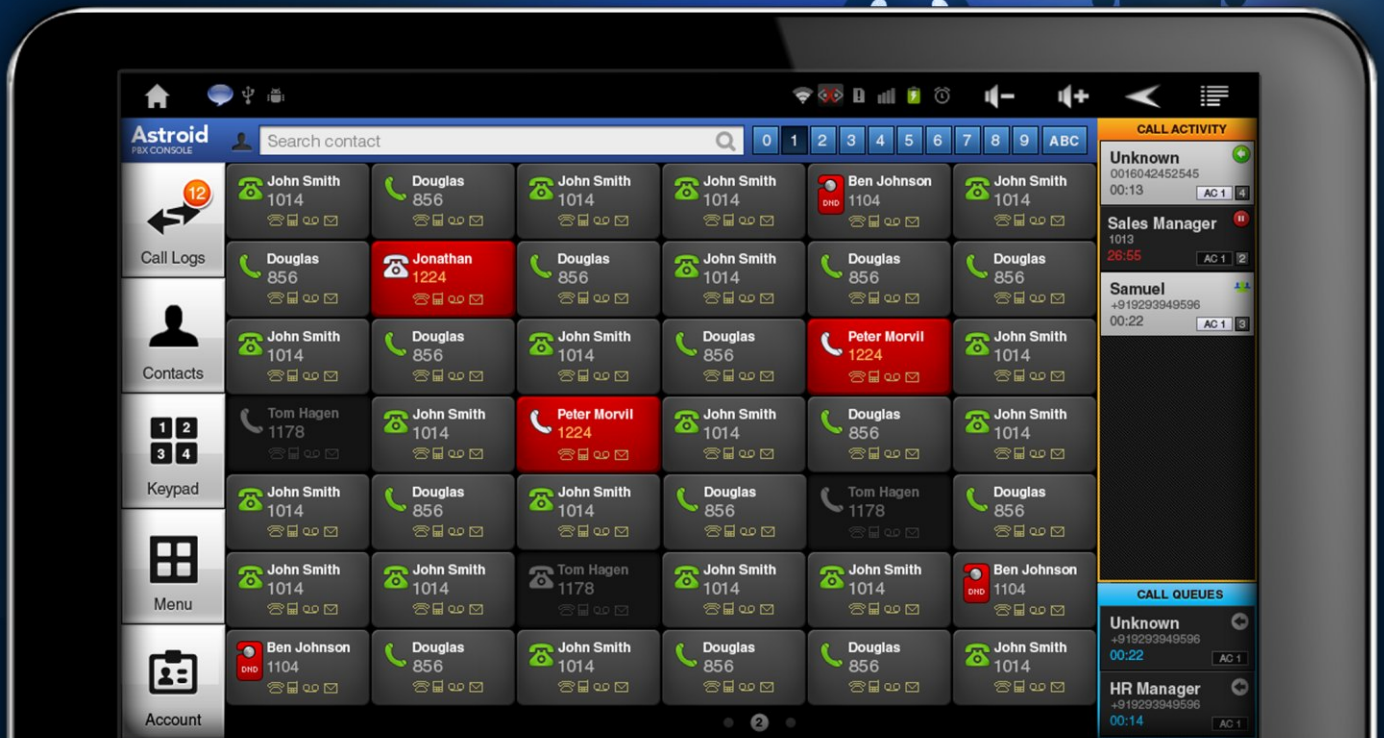
Most attractive Google **Android based** Smart Operator Console/IP Phone in the market

\$70/ license

A PRODUCT OF ALLO.COM

ASTROID

Operator IP Phone/Console



One of the most attractive Google Android based Smart Operator IP Phone / Console on the market

Operator Console is a product of ALLO.COM for the office receptionist phone. Often referred to as an Operator Phone or switchboard, CEM's receptionist phone is an affordable replacement for the traditional button bank.

Comes up with a very intuitive touch user interface primary for call handling and line users monitoring, Live call monitoring in any open source IP-PBX or SIP based PBX. In a system with hundreds of users, operator phone can accept the calls and perform directory look up. Operator can view the status of the user's line (forwarded, busy, idle or ringing) and advice the callers of the line state. The operator can then transfer the call to the users by just one or two touch of the window screen on the operator phone panel. The primary benefit of the user interface is quicker transaction time and subsequent customer satisfaction improvement.

- ✓ **Live Monitoring of Extensions:** Each account Contact will be configurable through AMI/ Presence to support BLF (Busy Lamp Field) on the SIP based PBX.
- ✓ **Support of Multiple SIP Accounts:** 4 SIP Accounts. Support Multiple SIP proxy, registrar, and outbound proxies.
- ✓ **Each account has separate call logs:** List Dialed, Answered, Missed calls with Call Duration, Date & Time.
- ✓ **User Grid layout:** Operator can see all the extensions and their status. Visual phonebook of the connected PBX will be for the operator contacts information.

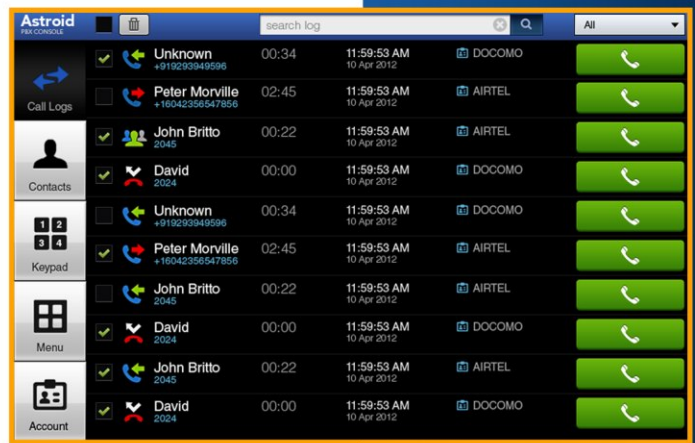
- ✓ **Multi lines:** 12 lines at a time
- ✓ Each account will have separate Favorites List configuration (Speed Dial)
- ✓ **Software License Based Application:** The application will work after applying the license from the CEM solutions.
- ✓ Extensions search options
- ✓ Call time Display, Call Held Time display and Call Held time warning indicators
- ✓ Queued Call count display
- ✓ Uses STUN support
- ✓ Audio with G.711 ulaw, G.711 alaw and GSM

Call features

- ✓ Originate Calls: Local, PBX trunk Calls
- ✓ Auto Answer
- ✓ Call Hold with music / Call Resume (Display the Hold Duration)
- ✓ Call Forward
- ✓ Blind Transfer, Attended Transfer
- ✓ Three party Audio Conference Call
- ✓ Operator Queued Call List.
- ✓ Speed Dial
- ✓ DTMF support (Telephone tones) using RFC2833

Android features

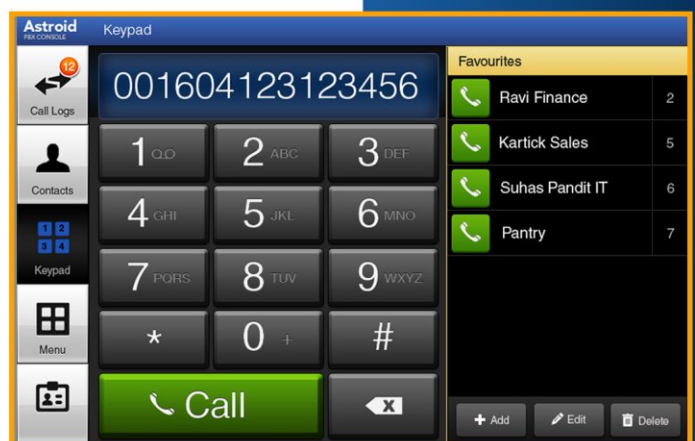
- ✓ The Application will open automatically if receives incoming call
- ✓ Missed call Alerts for each accounts
- ✓ Redial from the Call logs.
- ✓ Call Logs grouping
- ✓ Email Sent from the application
- ✓ Web Browser: Open browser from the application
- ✓ Calendar events add/ view from the application
- ✓ Per Account based call Alerts from the Android Notification Manager



CALL LOGS



ATTENDED TRANSFER



KEYPAD



MENU

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