



ASTROID

Operator Console

Quick Installation Guide

Product overview:

Astroid Operator phone is one of the most attractive **Google Android** based Smart Operator IP Phone.

Operator phone is a product from the Allo.com for the office receptionist phone, often referred to as an Operator Console or switchboard, AlloSOP receptionist phone is an affordable replacement for the traditional button bank.

Before Begin:

Requirements to run this application on your Android Device:

Android Version: It supports from android 2.3 to all latest versions.

Screen Resolution: It requires 1024*600 pixels resolution screen.

Getting the application:

To get the Download link please Contact support@allo.com. While you contact please send below details.

- Android version
- Screen resolution
- WIFI MAC Address
- Device serial number

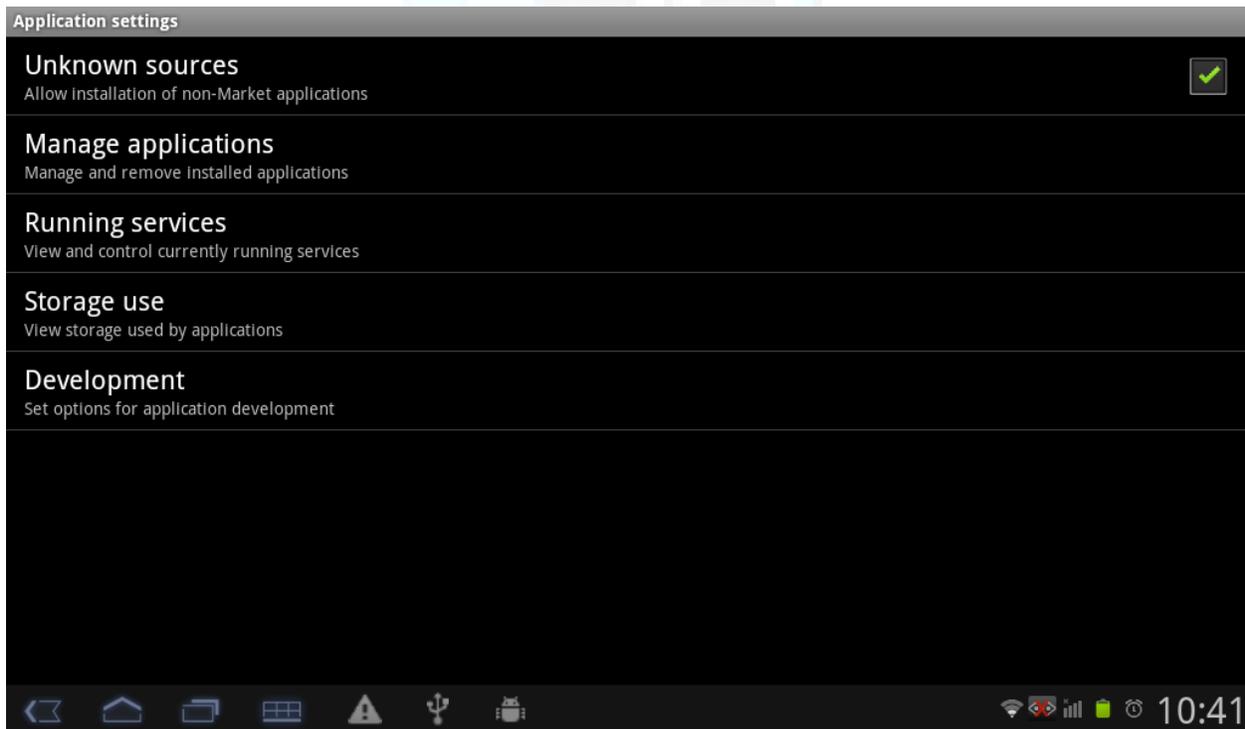
Getting License Key:

Customer need to purchase the license from www.allo.com and has to send serial number and wi-fi MAC address to support@allo.com and purchase number key, with e-mail address then customer will get the license key through e-mail.

Installation:

After downloading the application from above mentioned link follow below step to install.

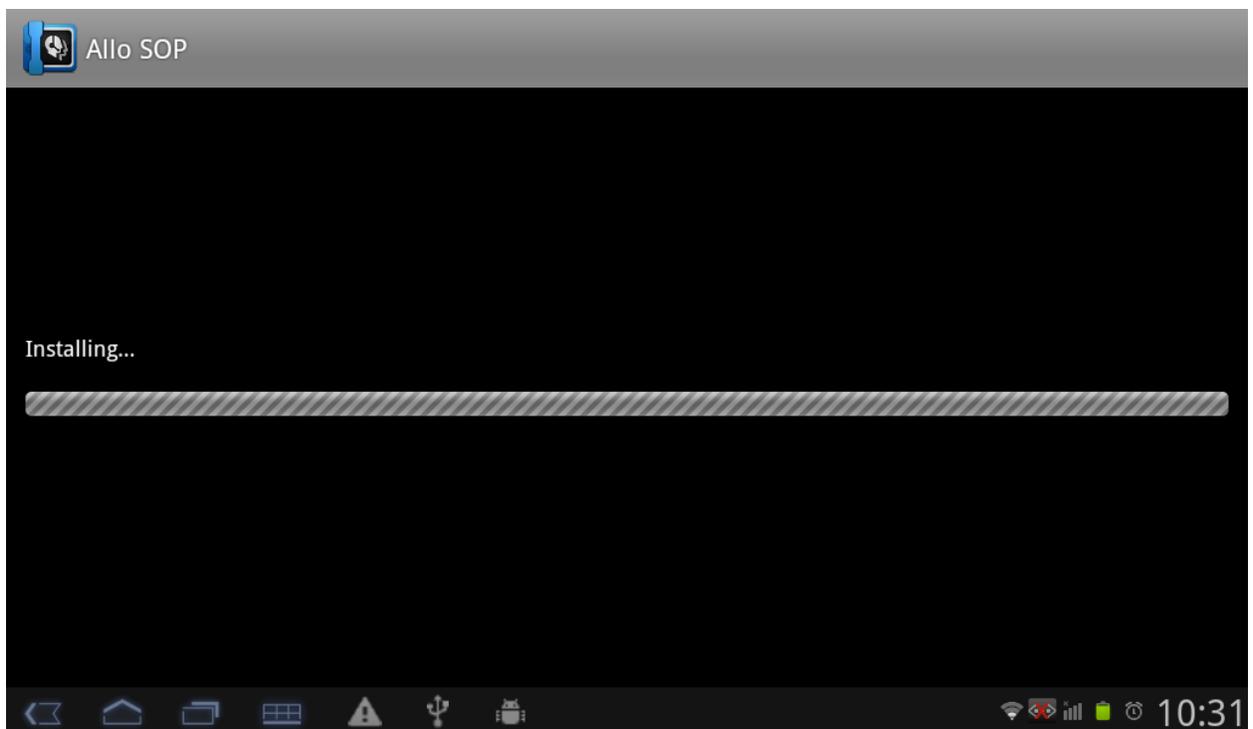
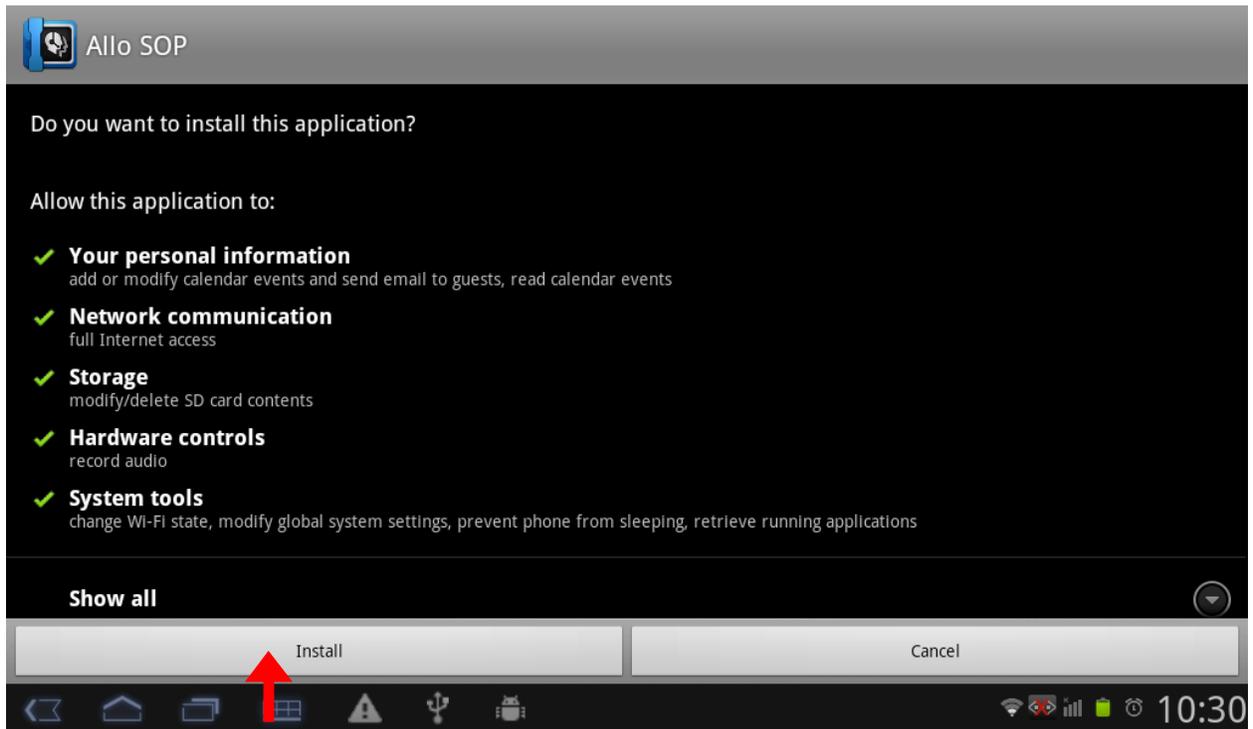
Note1: Before Installing make sure that you have enabled the option **Allow Installation of non Market Applications (Unknown Sources)** in Application settings as shown below.



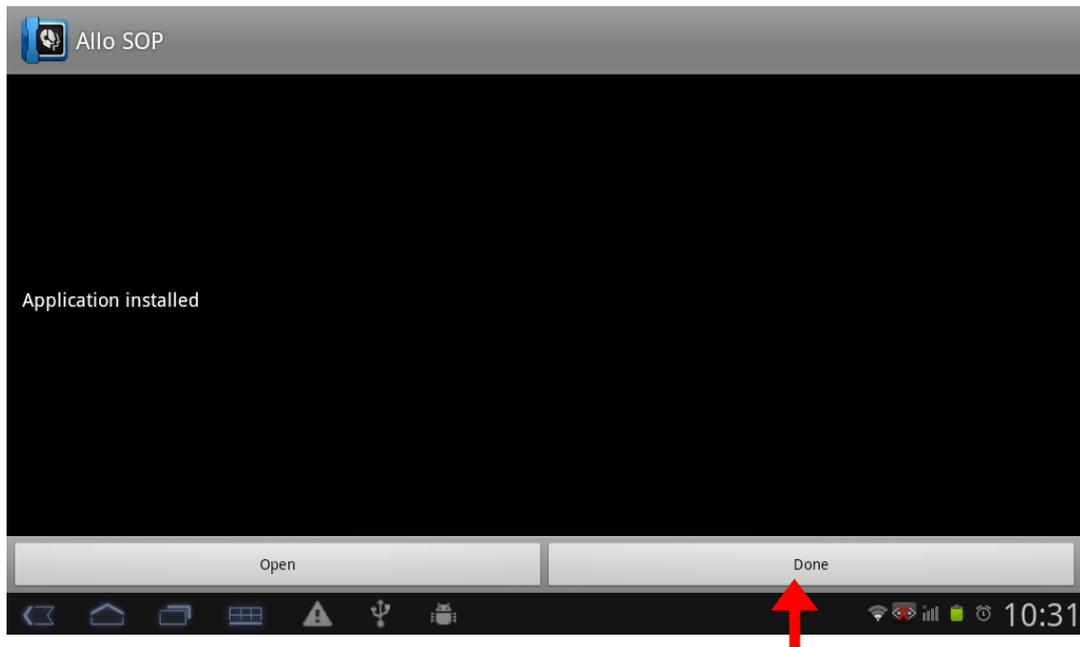
Note2: Switch on WIFI in your device.

STEP 2: After downloading just click on the file, you will get window like below.

Click on **Install**.



STEP 3: After Installation complete it shows below figure.



Click Done.

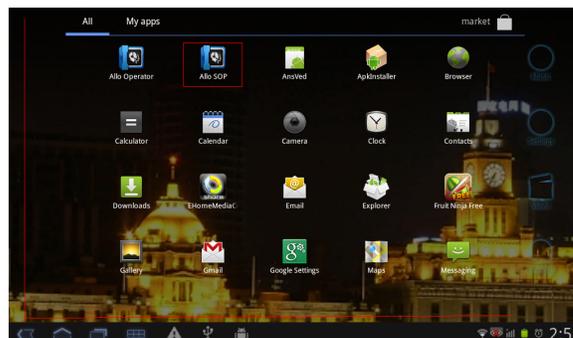
Opening **Allo-SOP** application:

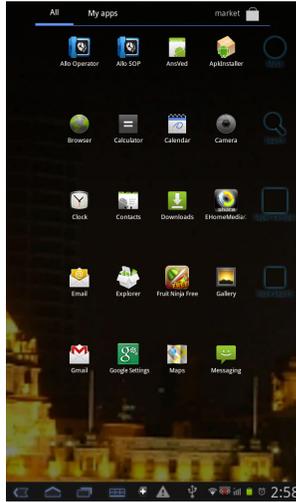
Note: Before going to open the **Allo SOP** application make sure that below configuration is done in your android Device.

1. Enable auto rotation in your Device.

Settings→Display→Auto-rotate screen

2. This application works for 1024 X 600 display resolution. Some of the Devices are having resolution 600 X 1024. So open Allo SOP Application when your device in Horizontal position as shown below





Follow below Steps to open **Allo SOP** application:

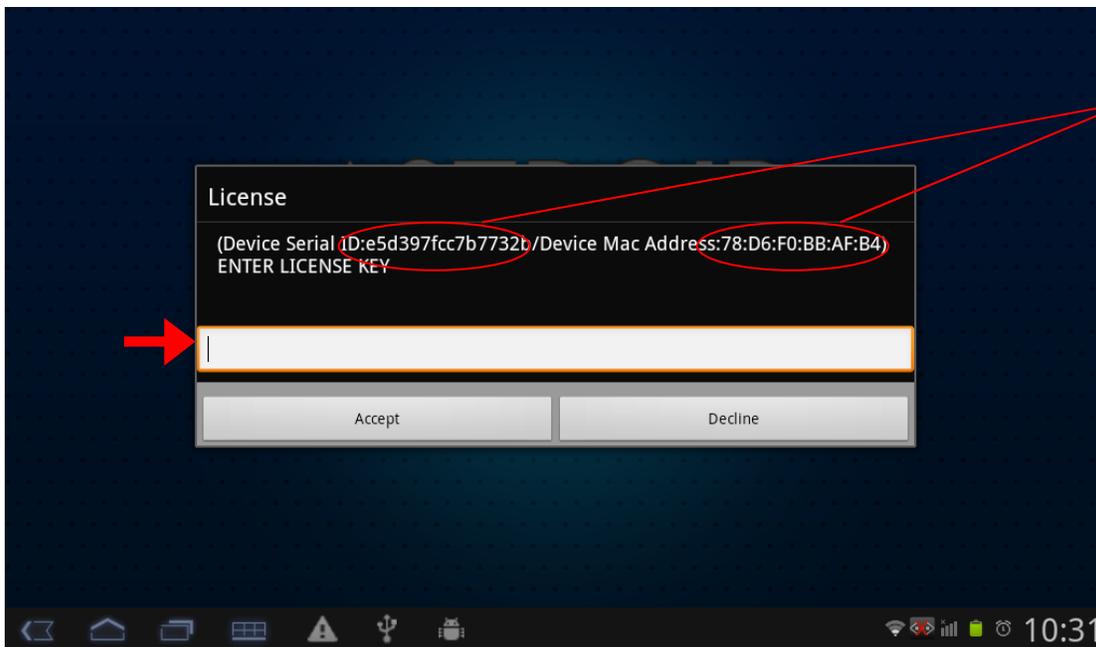
STEP 1: To open **Allo SOP** application, go to **Applications** in your device and click on



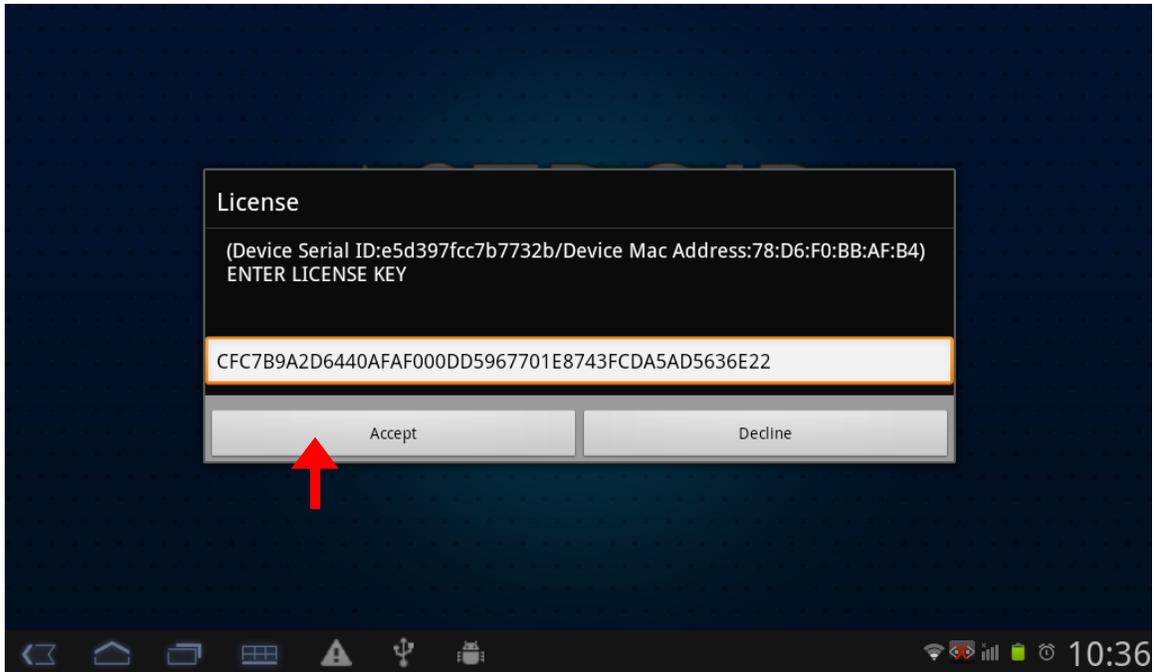
Icon

STEP 2: Now it asks for License Key. Enter License Key which you have purchased from www.allo.com.

Note: Before entering License Key make sure that WIFI is switched on.

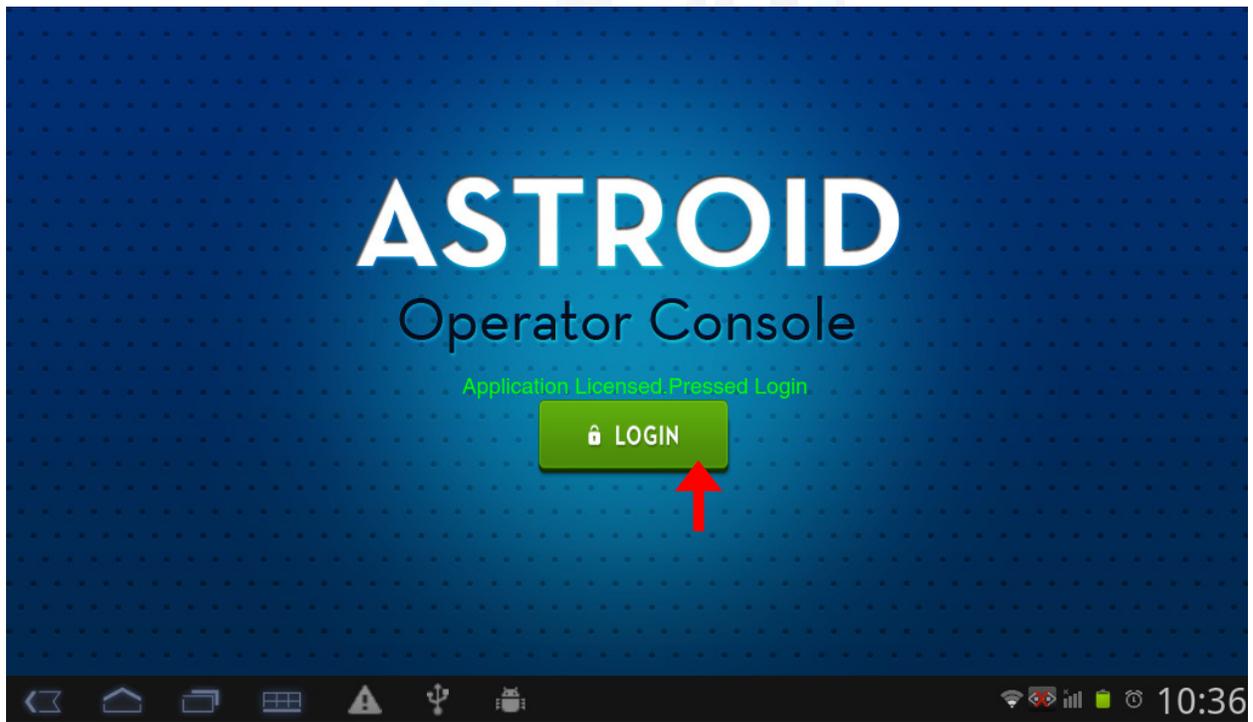


You should send these details to allo.com to get LICENSE

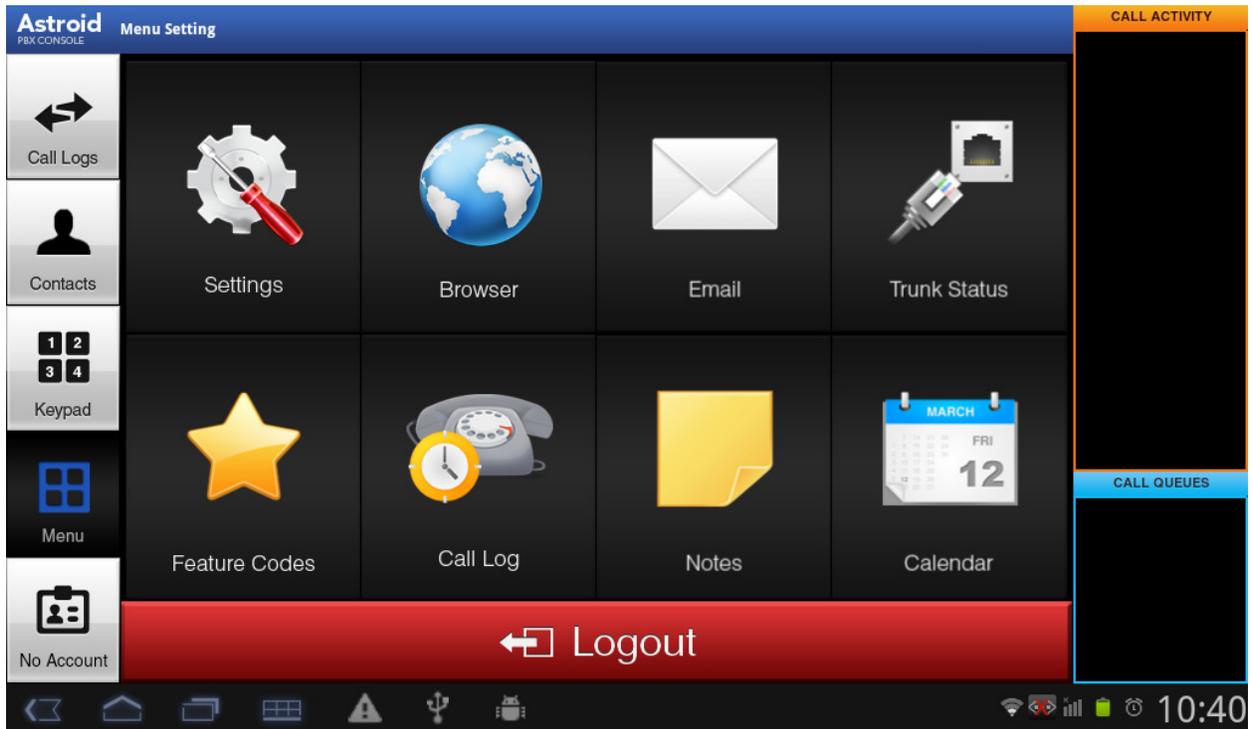


Click on **Accept**.

STEP 3: Just click on **LOGIN**.



You will get main window as shown below.



Connection Diagram of Astroid:



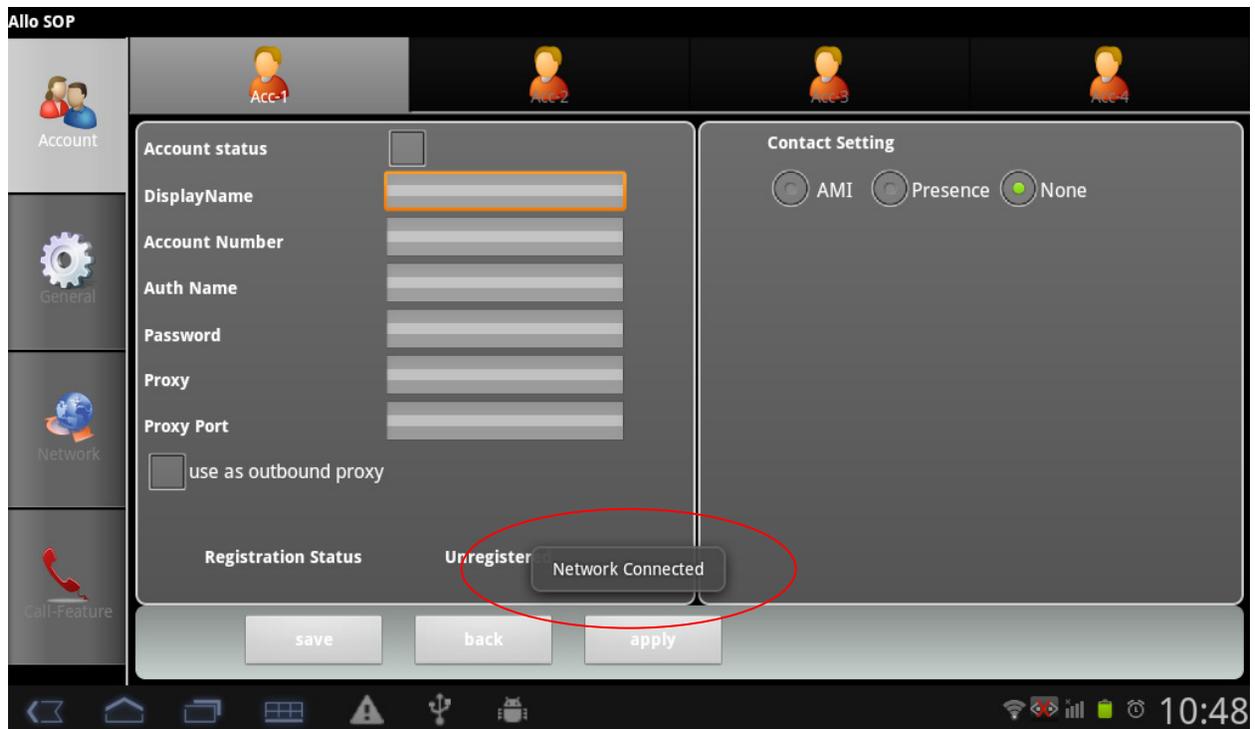
Configuration:

Creating SIP Account:

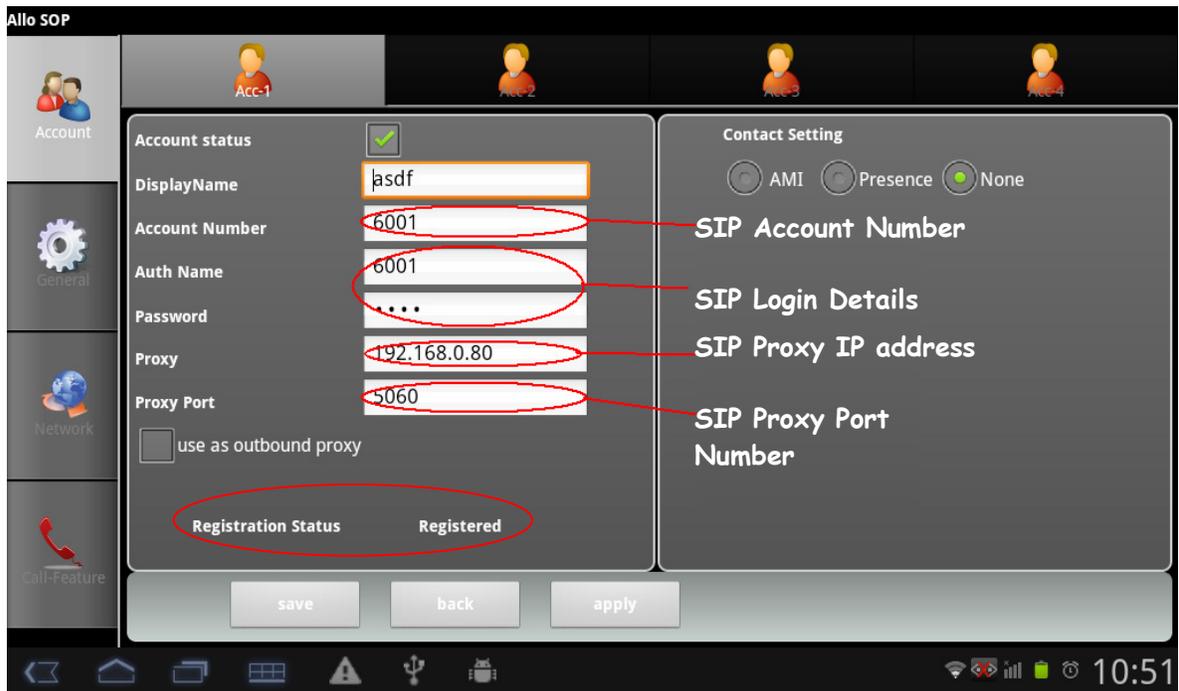
For creating a SIP account just follow below steps.

STEP 1: Click on **Settings** option in **Menu**. And click on **Account** option in left panel of settings window.

Note: When you click on settings it shows one notification that **Network Connected** as shown below. That means now your device is connected to WIFI network.

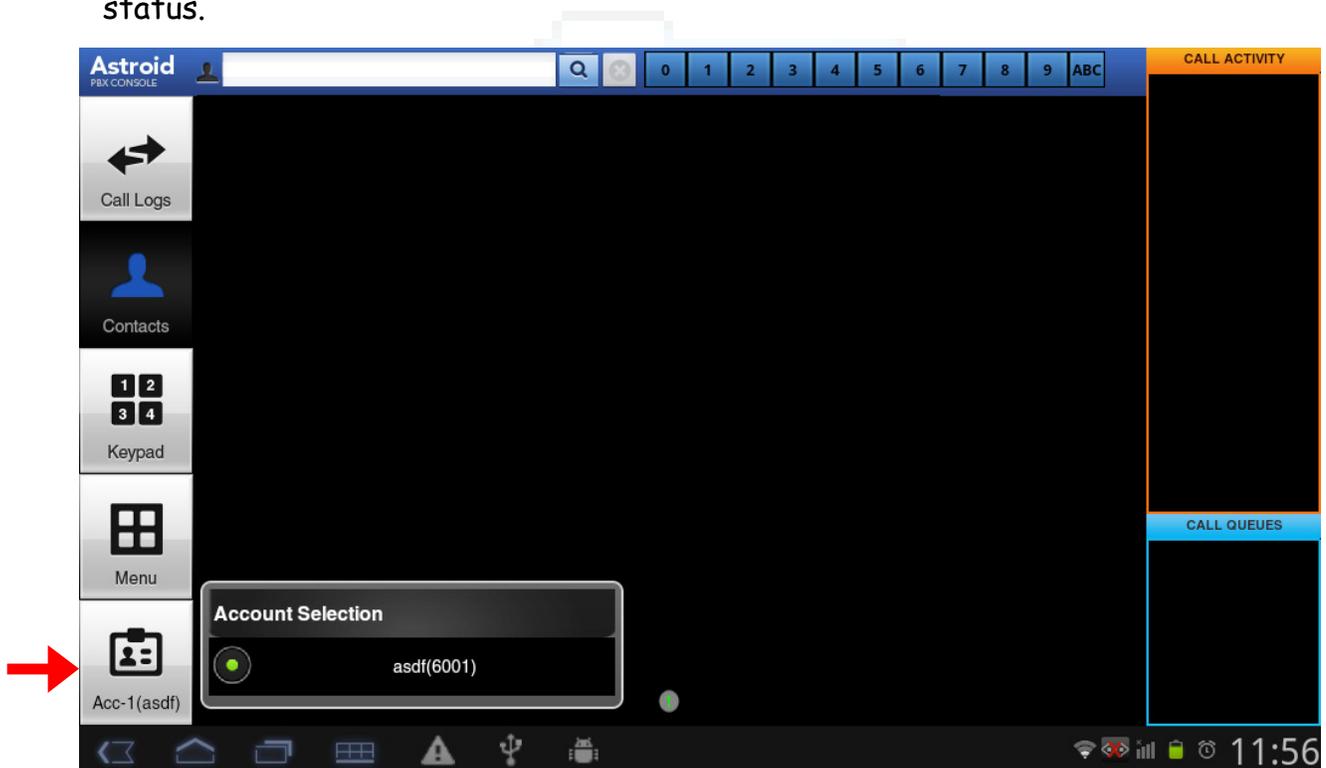


STEP 2: Enable **Account status** and give the details of account.



Click on **save** and **apply**. After you can see **Registered** in registration status as shown above if all details which you provided is correct.

Now you have successfully registered. Below figure shows registered account status.



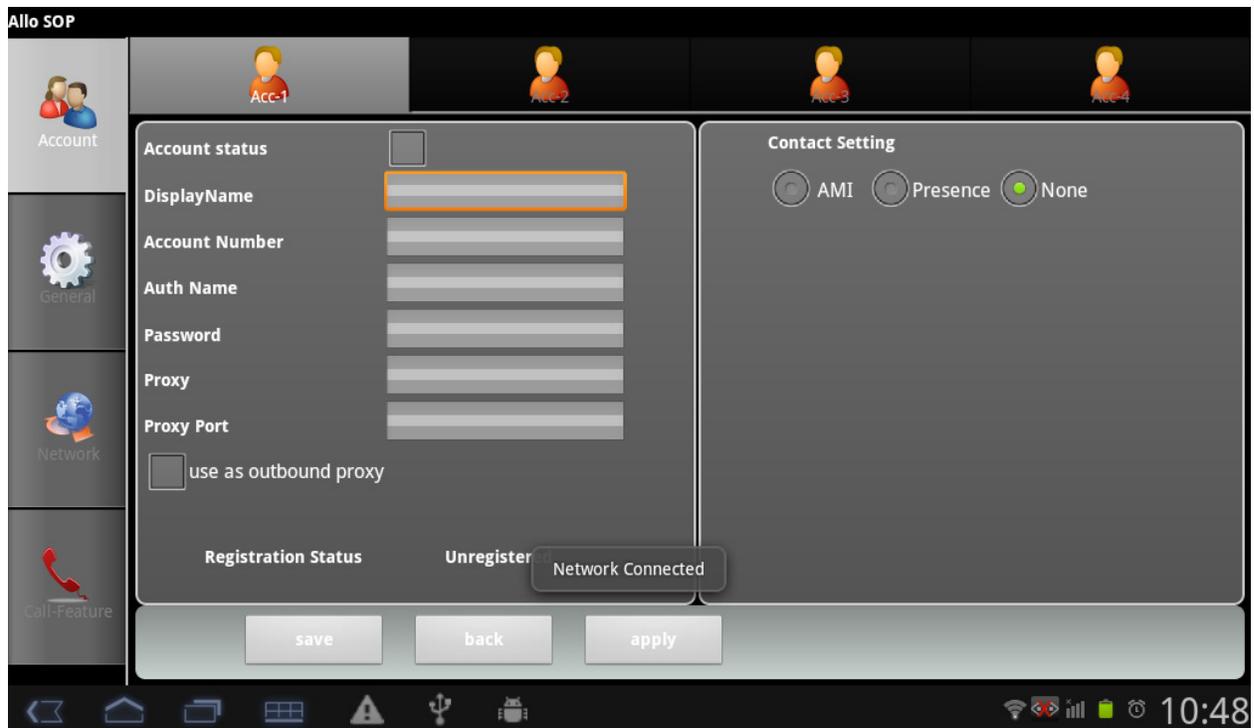
We can create Total 4 SIP accounts as created above.

Getting Contacts:

AMI (asterisk manager interface) Configuration:

Follow below steps to configure AMI.

STEP 1: Click on **Settings** option in **Menu**. And click on **Account** option in left panel of settings window.

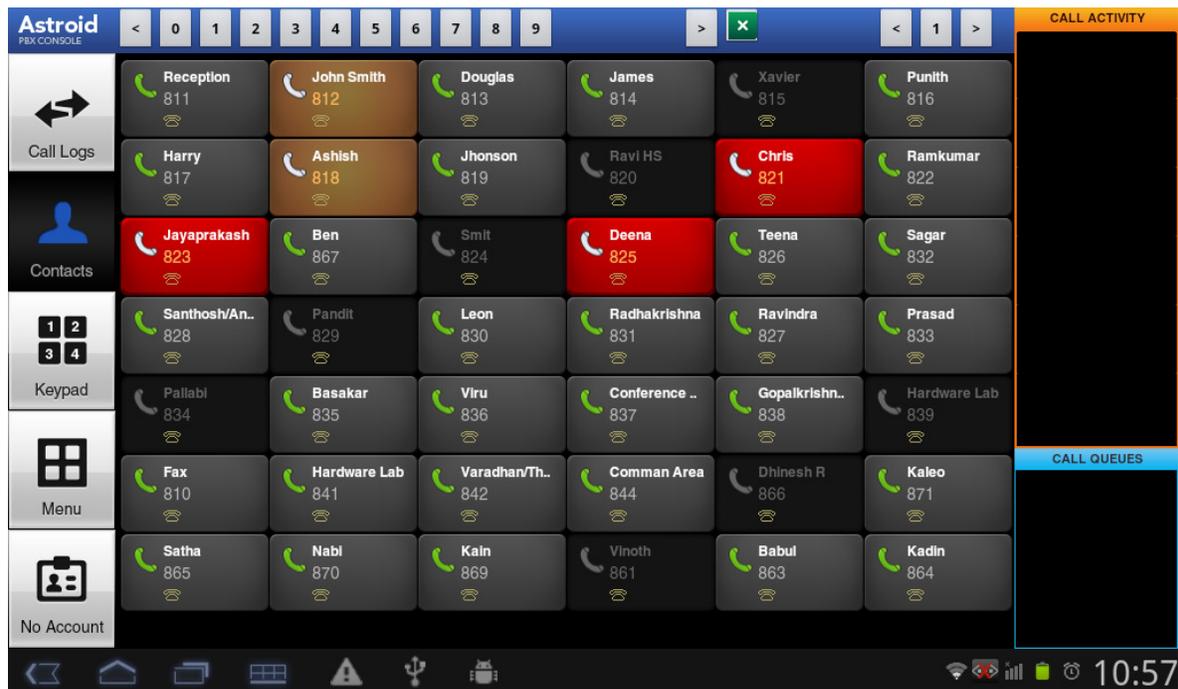


STEP 2: Select AMI option in right child window. Enter details as shown below and click on **save** and **apply**

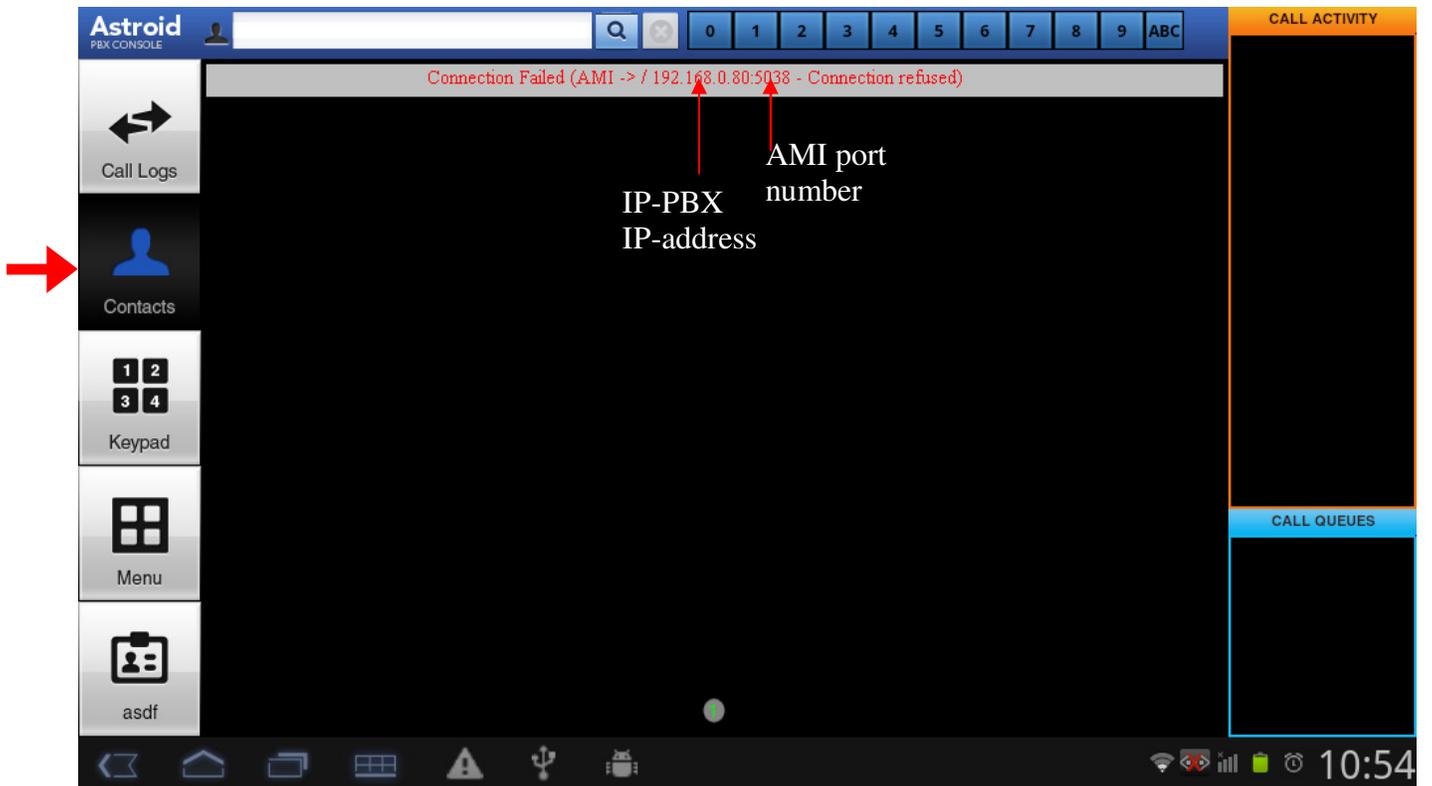


Note: Give AMI login details same as given IP-PBX.

Now click on **contacts** in main window you will get all contacts form your asterisk PBX as shown below.



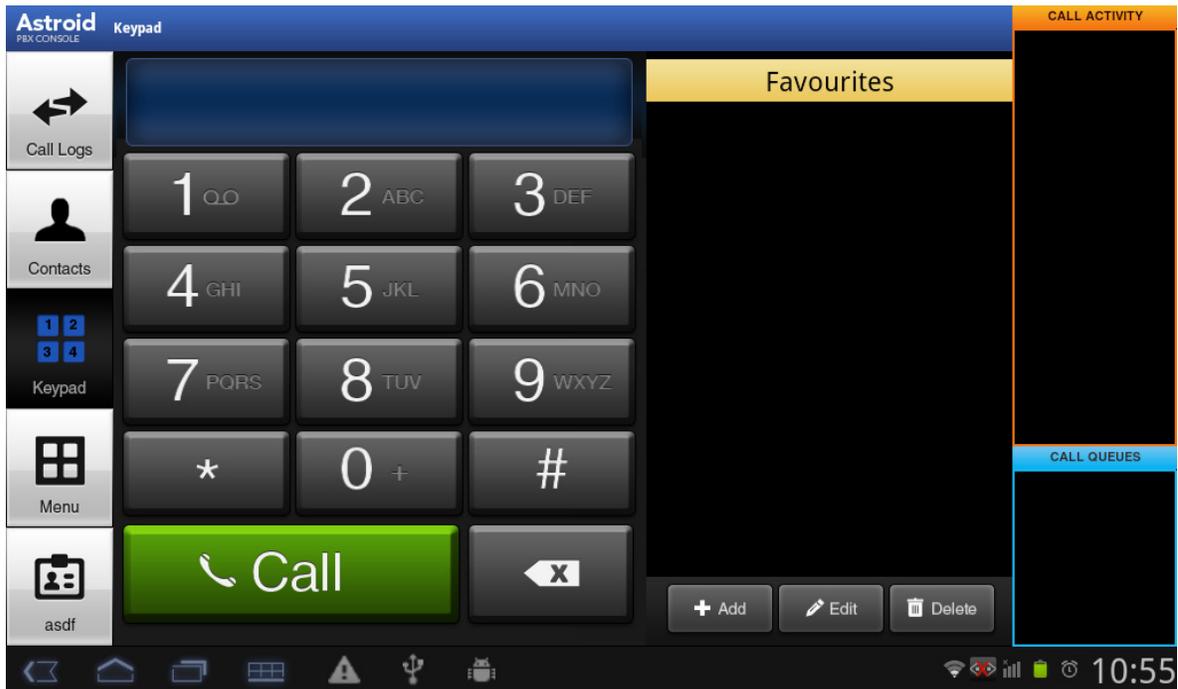
If you have not properly configured AMI, you will get an error message in contacts as shown below.



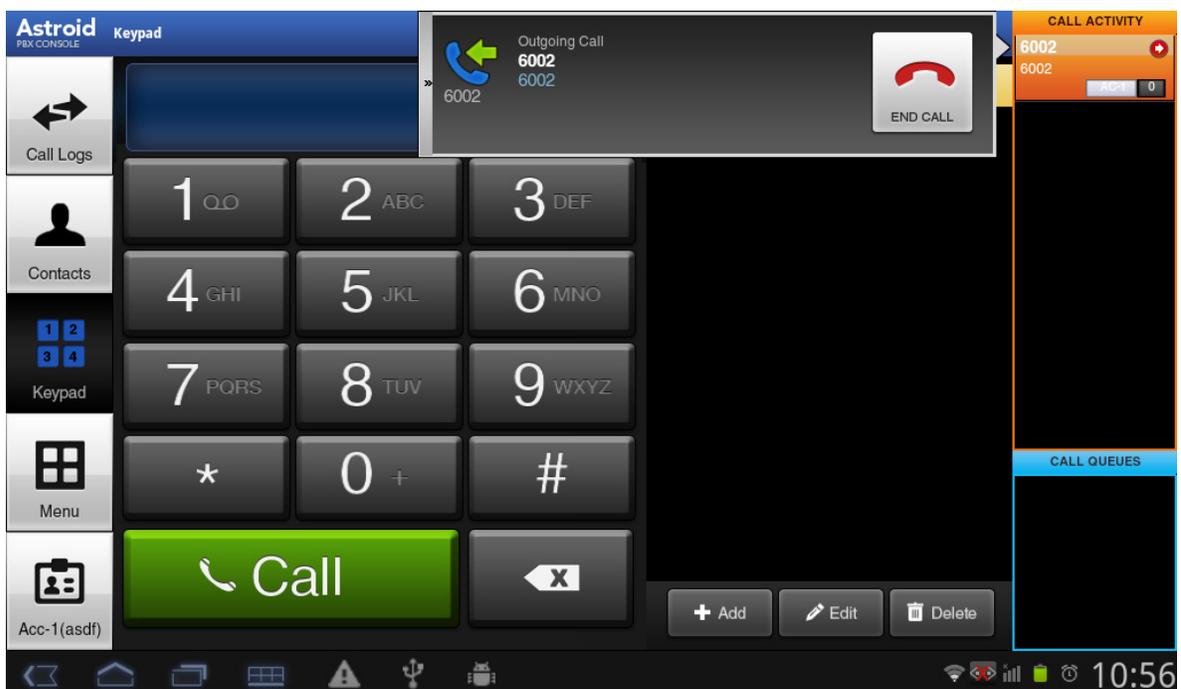
Making Call:

We have two ways of calling.

1. From Keypad you can dial to any extension as normally we do.



Ex: Dialing to extension number 6002



2. In contacts window it shows all contacts, if you click on any contact it shows small popup window from there you can call to that extension as shown below.



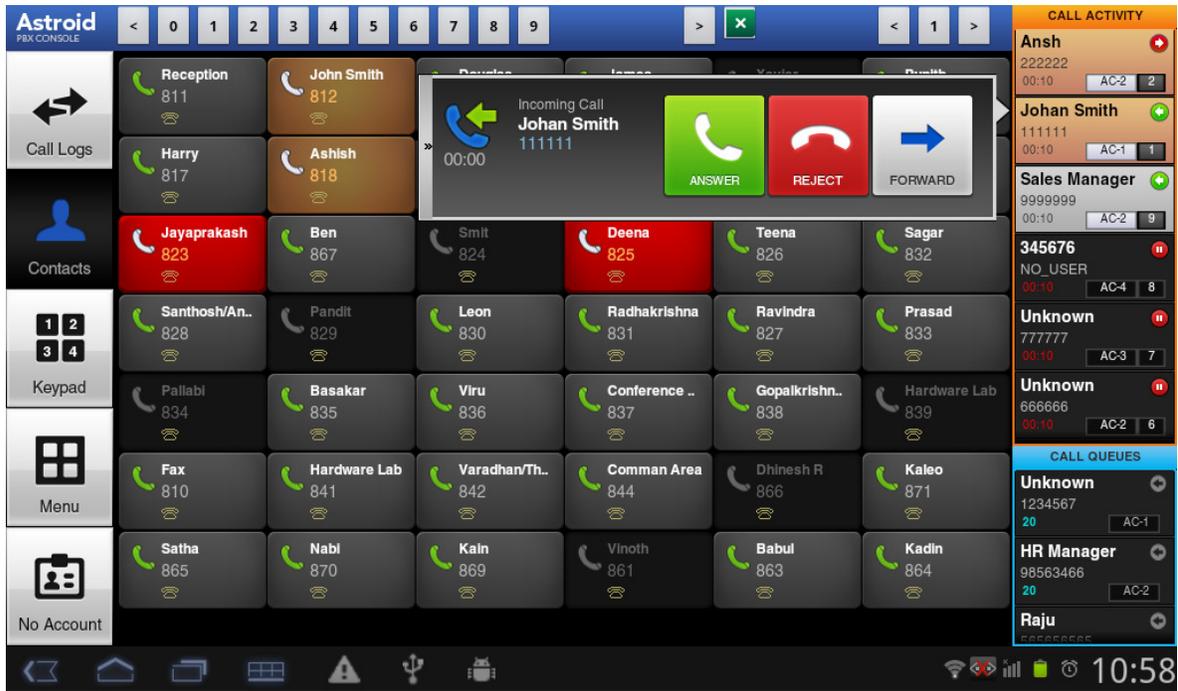
Just click on first option in popup window to call to that extension.

Call Activities:

All answered and unanswered calls will be displayed in call activity panel on the right side of main window. We have options for both answered and unanswered calls.

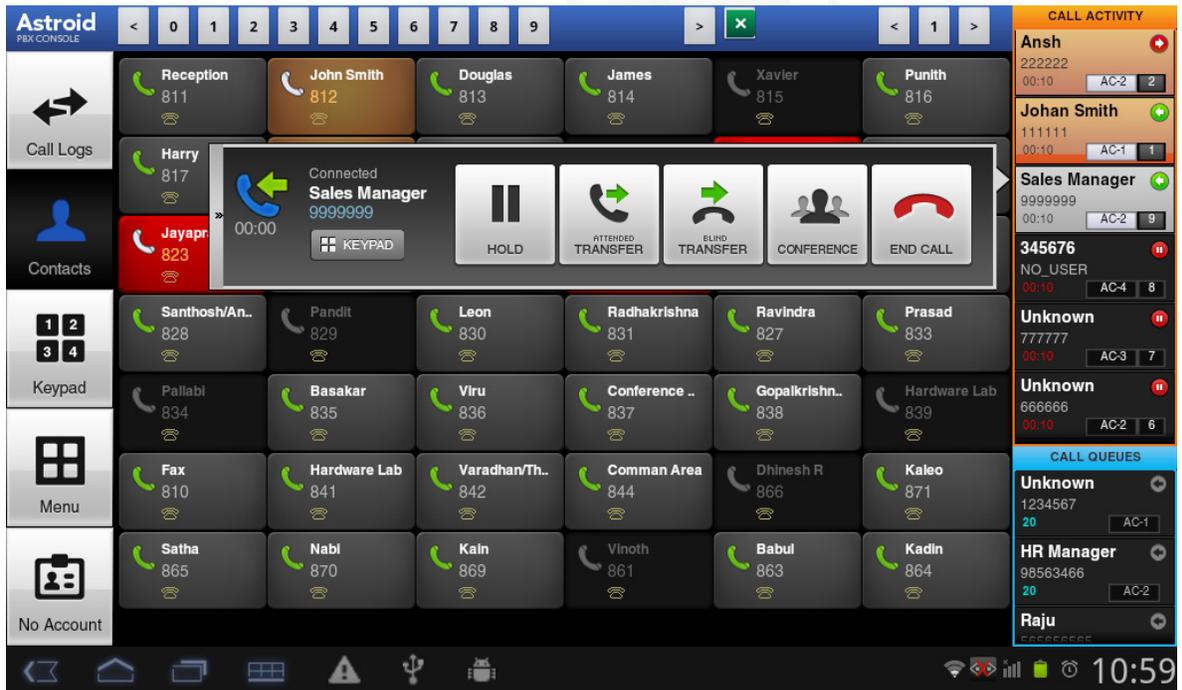
Unanswered call options:

Answer/Reject/forward. As shown below



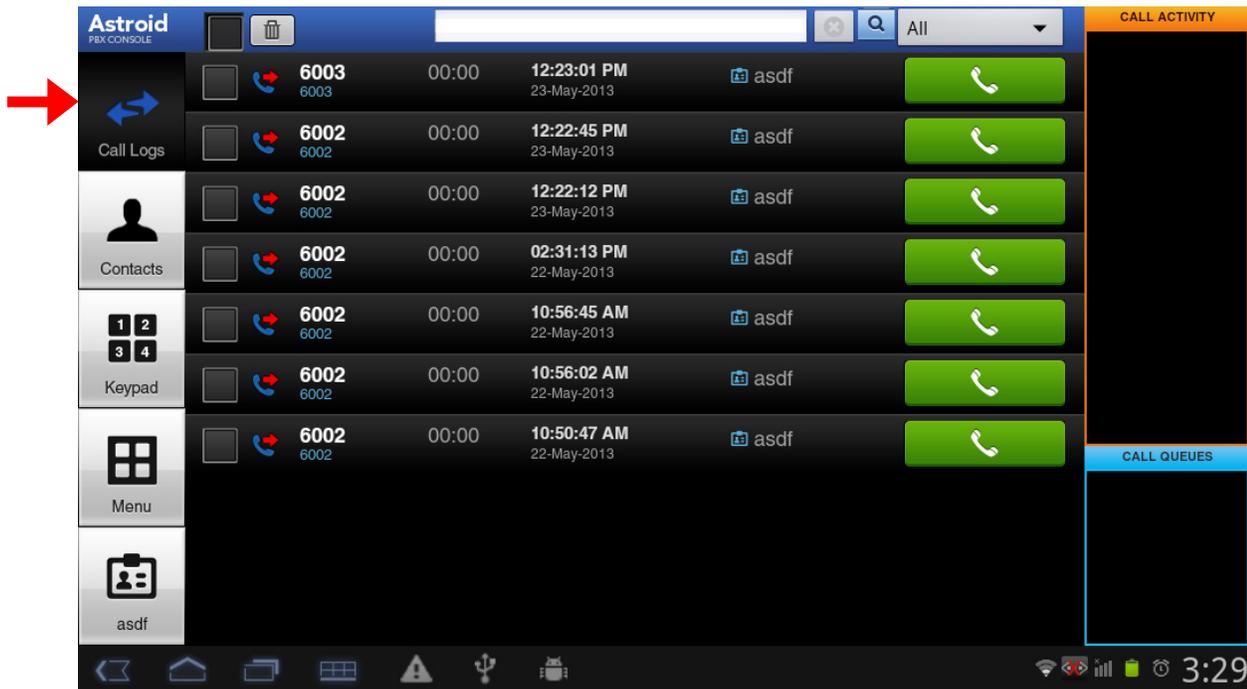
Answered call options:

Hold/Transfer/Conference/End call. As shown below



Call Logs:

We have call logs option to check all calls History. To open call logs just click **Call logs** option in left panel of Main window.



Reset / Freshly Start Allo-SOP Application:

This stage application loses entire configuration and license information also. It is look like only installed stage. User need to reconfigure the license, accounts etc.

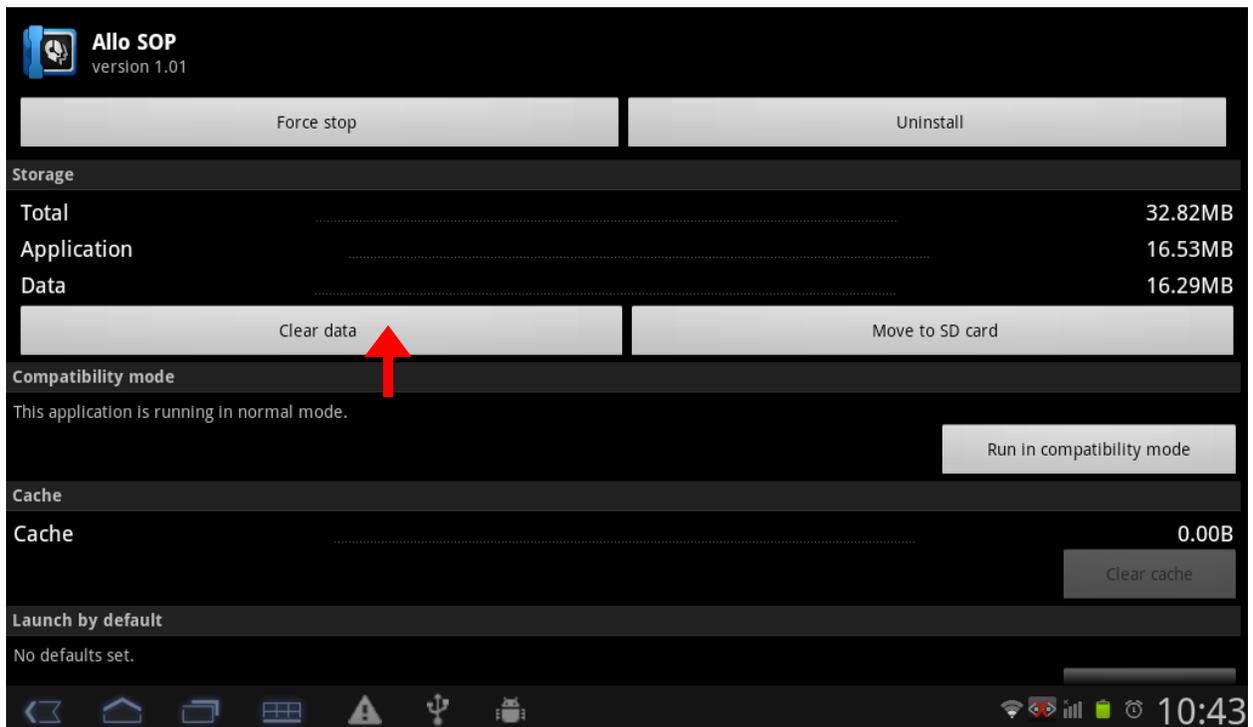
STEP 1: Go to Application settings in your device.

Settings → applications

STEP 2: click on **manage applications** option in application settings window. You will get window as below.

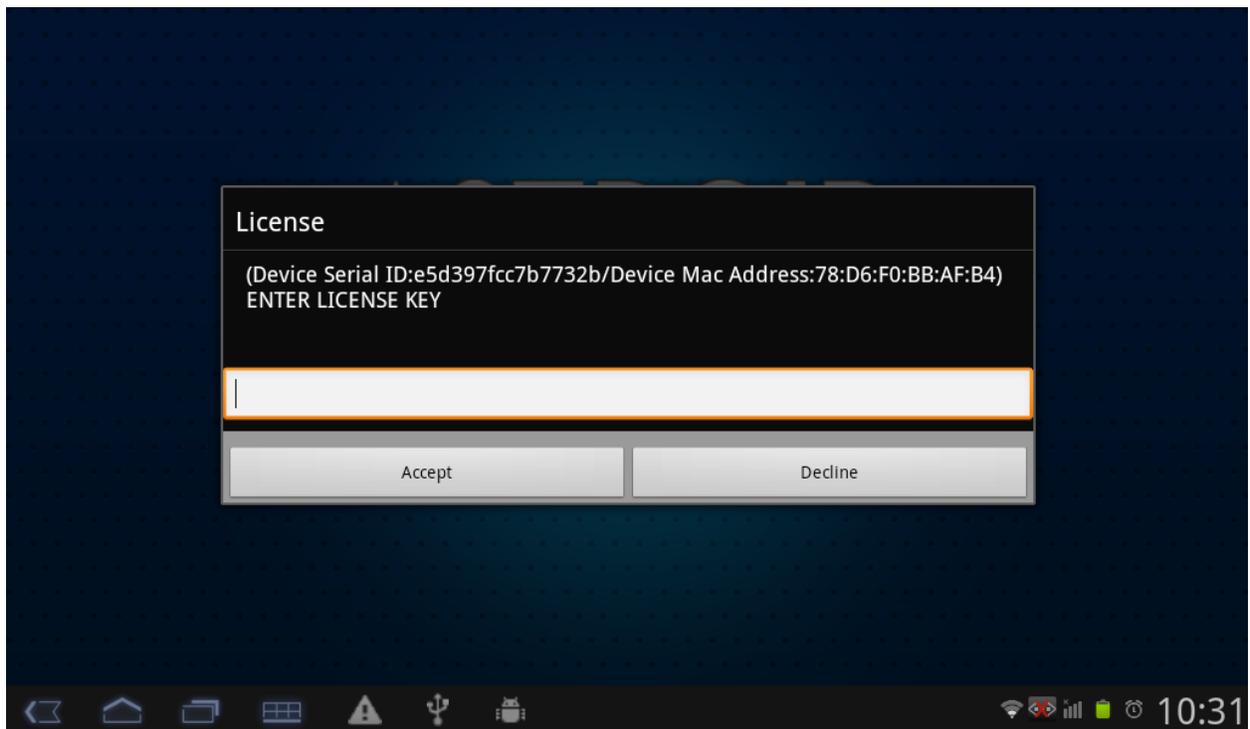


STEP 3: click on **Allo SOP** application. You will get window as below.



STEP 4: Click on **Clear data**.

Now if you open **Allo SOP** application it shows below window as shown after installation.

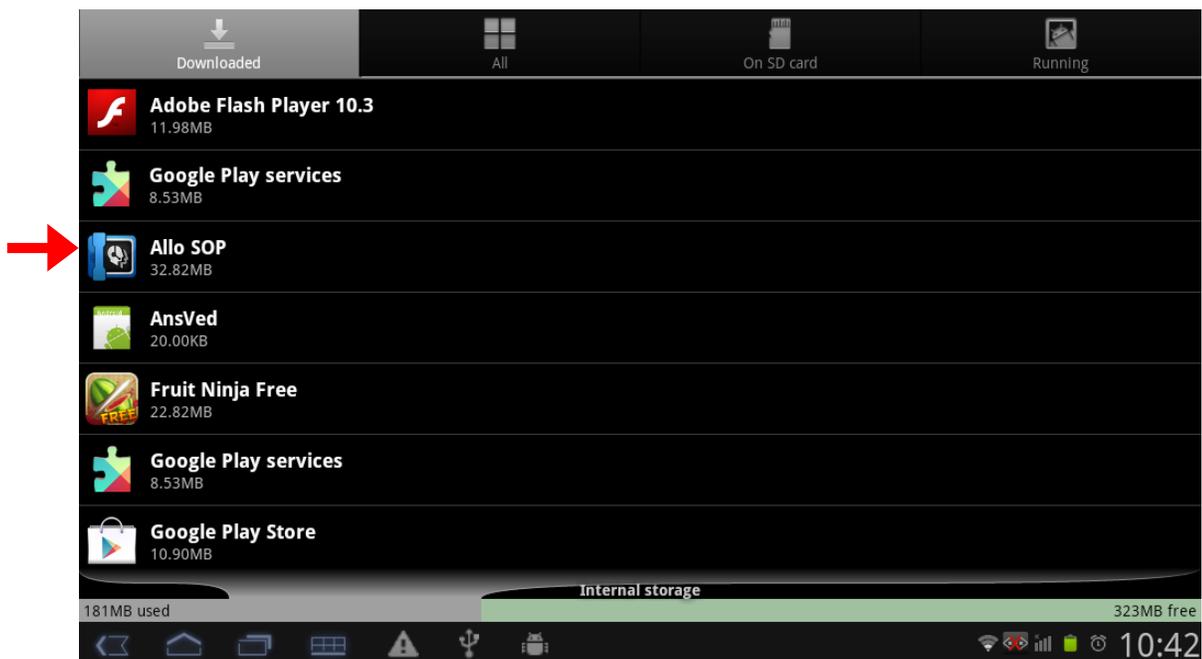


Un-installation of ASTROID:

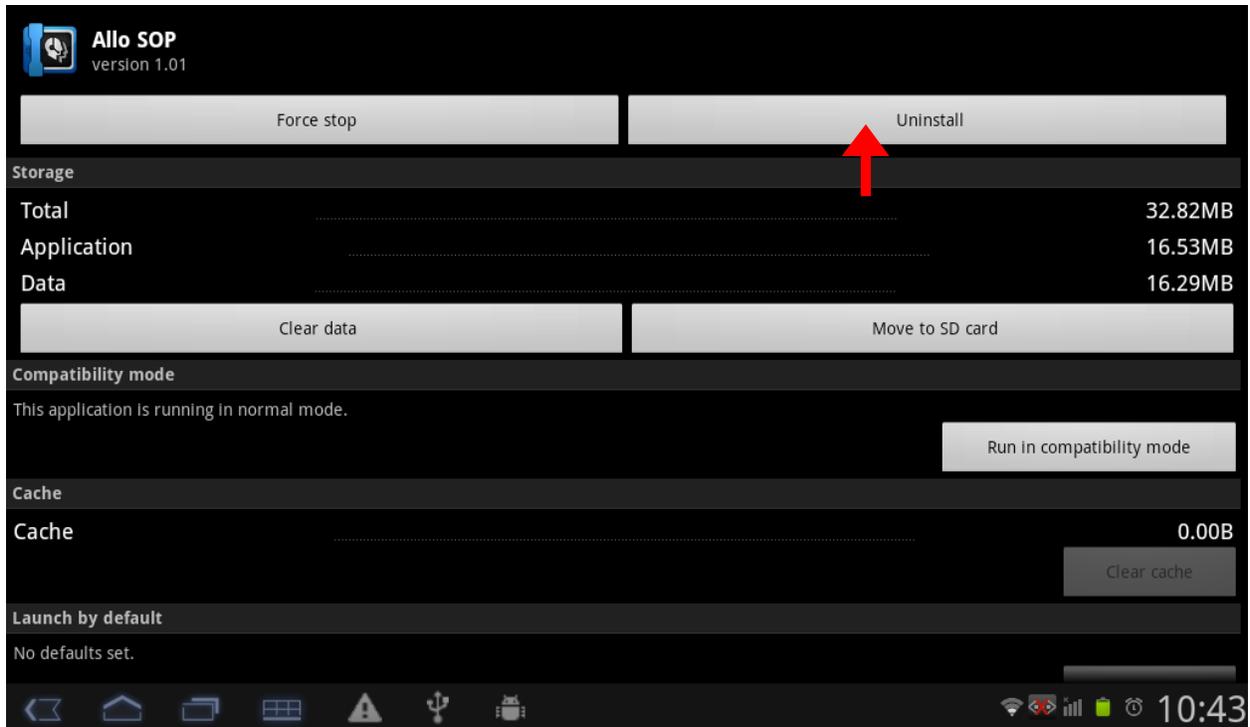
STEP 1: Go to Application settings in your device.

Settings→applications

STEP 2: click on **manage applications** option in application settings window. You will get window as below.



STEP 3: click on **Allo SOP** application. You will get window as below.



STEP 4: Click on **Uninstall**.
Your application has been uninstalled.

Further queries please contact support@allo.com.

